

# Communications With Our Patients

Memorial Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Memorial Health System does not exclude people or treat them differently because of race, color, national origin, age, disability, gender identity, transgender or sex.

Memorial Health System provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English

If you need these services, contact the Nursing Supervisor at (740)374-1436.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-740-374-1436

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-740-374-1436。

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-740-374-1436

مقرب لصتا. نأجملأب كل رفأوتت ةىوغللل ةدعاسملا تامدخ نإف ،ةغللل ركذا ثدحتت تنك اذإ: ةظوحلم -1-740-374-1436

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-740-374-1436

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-740-374-1436

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-740-374-1436

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-740-374-1436

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-740-374-1436번으로 전화해 주십시오. 1-740-374-1436

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-740-374-1436

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-740-374-1436まで、お電話にてご連絡ください。1-740-374-1436

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-740-374-1436

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-740-374-1436.

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-740-374-1436.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-740-374-1436.

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-740-374-1436

ध्यान ॥दुहोस्: तपाइले नेपाल॥ बोलनहन्छ भन तपाइको ॥निम्त भाषा सहायता सवाहरु ॥नःशल्क रुपमा उपलब्ध छ ।

फोन गनुहोस् ॥ 1-740-374-1436

1-740-374-1436.دی ریگب سامت اب .دشاب یم مھارفامش یارب ناگیار تروصب ینابز تالی هست، دینک یم وگتفگی سراف نابز هب رگا :هچوت

ری 1-740-374-1436اا - یه بایتسد یم تفم تامدخ یک ددم یک نابز وک پآ وت ،یه ےتلوب ودرا پآ رگا :رادربخ

If you believe that Memorial Health System has failed to provide these services or discriminated based on race, color, national origin, age, disability, gender identity, transgender, or sex, you can file a grievance with:

Service Improvement Coordinator  
Memorial Health System  
(740)374-3072 or (740)236-7035  
grievance@mhsystem.org

If you need assistance filing a grievance, the Service Improvement Coordinator can assist you. A grievance can be filed in person, by mail, fax, phone, or email. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/orc/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/orc/office/file/index.html>



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